

**icn**  
**CREACTIVE**  
**business**  
**school**



# Research Day

Got to be seen to be read  
Être vu pour être lu



DURAND Estelle  
KOEHL Séverine  
MARONGIO Grégory  
MAVOORI Hareesh  
STICH Jean-François



# Introduction

**Publish or  
Perish**



**Too many  
publications**



**Be visible  
or Vanish**

2013 : 7,8M researchers  
(2007-2013 : +21%)

2014 : 1,3M articles  
(2008-2014 : + 23%)

The presentation is based on information gathered at the conference “Être vu pour être Lu” organized by Open Access Languedoc Roussillon on 14<sup>th</sup> November 2018

## I. CLAIM ONE'S IDENTITY

## I. REVENDIQUER SON IDENTITÉ

## How to find Matthew's papers?

Which is he?



matthew hawkins



Tous

Actualités

Images

Vidéos

Shopping

Plus

Paramètres

Outils

Environ 28 200 000 résultats (0,29 secondes)

### HAWKINS Matthew A. - ICN Business School

<https://www.icn-artem.com/professeur/hawkins-matthew-a> ▾

M. Hawkins est professeur assistant en Marketing à l'ICN Business School. Il a obtenu son doctorat en Sciences de Gestion de l'ESADE Business School.

### Matt Hawkins

[www.custompapertoys.com/](http://www.custompapertoys.com/) ▾ Traduire cette page

Custom Papertoys. The stuff Matt Hawkins makes. Star Wars Builders 3D puzzles. 2016 · Death By Raking. 2016 · Frankenstein's Monster Paper Sculpture. 2016.

### Matthew Hawkins

[www.matthewhawkinsdance.co.uk/](http://www.matthewhawkinsdance.co.uk/) ▾ Traduire cette page

There is enduring potential in the embodiment of skill and rapport as a dance artist like Matthew Hawkins takes the stage or enters the studio. Meanwhile, here ...

### Images correspondant à matthew hawkins



# The institutional website

<- This is an institutional website



## hawkins MATTHEW A.

[BACK TO THE PROFESSORS' LIST](#)

Marketing

PERMANENT PROFESSOR



Your  
institutional  
profile is the  
only one that  
cannot be  
usurped

[Send an email](#)

[Download the resume](#)

Mr. Hawkins is an assistant professor in Marketing at ICN Business School. He is also a research member of the CEREFIGE research lab at the University of Lorraine. He earned his Ph.D. in Management Science from ESADE Business School. He also holds a Master's in Education, specializing in Curriculum and Instruction from Bowling Green State University (summa cum laude). Additionally, he holds a B.S.B.A. in Marketing (1<sup>st</sup> in School) and a B.S. in Political Science (cum laude) both from West Virginia University. His research interests include consumer identity, brand meaning management, and how what we do impacts our consumption behaviors. Mr. Hawkins has been published in *International Business Review*, *Journal of Organizational Change Management* and the *Journal of Strategic Marketing*, as well as presenting at numerous international conferences.

# The institutional website

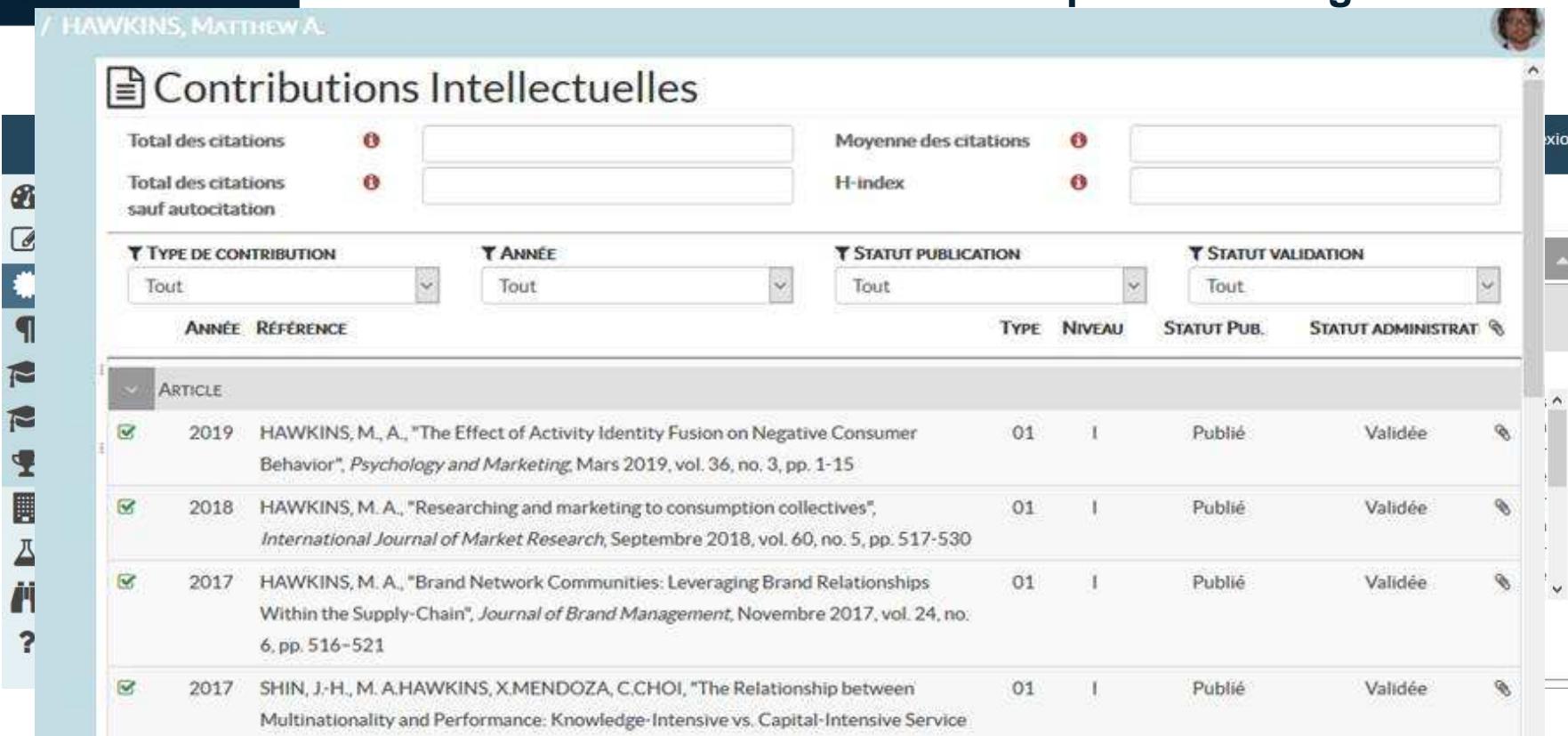
A screenshot of a website header featuring the icn business school logo and a menu icon. Below the header, a large orange button labeled "Contributions" is visible.

YEAR	TYPE	EXTRACT	STATUS
2019	Journal article	HAWKINS, M., A., "The Effect of Activity Identity Fusion on Negative Consumer Behavior", <i>Psychology and Marketing</i> , March 2019, vol. 36, no. 3, pp. 1-15	Published
2018	Journal article	HAWKINS, M. A., "Researching and marketing to consumption collectives", <i>International Journal of Market Research</i> , September 2018, vol. 60, no. 5, pp. 517-530	Published
2018	Book Chapter	HAWKINS, M. A., "Butterflies are never happy" in <i>Cranberry Candlestick Terapi</i> , Hilary Downey, John F. Sherry JR and John Schouten Eds, Blackstaff Basement Media, pp. 29, 2018	Published
2018	Communications in an Academical or Professional conference	SALEEM, F., Z., M. A. HAWKINS, M. PYLE, "In Blog We Trust: Examining How Blog Narrative Fit and Sponsorship Influence Consumers" May 29-June 1. 2018, Glasgow, Great Britain	Published

That's it!  
I found the papers

# The institutional website

Is updated through Academ



The screenshot shows the 'Contributions Intellectuelles' section of the Academ software. At the top, there are two input fields for 'Total des citations' and 'Moyenne des citations'. Below these are two more input fields for 'Total des citations sauf autocitation' and 'H-index'. The interface includes several dropdown filters: 'TYPE DE CONTRIBUTION' (set to 'Tout'), 'ANNÉE' (set to 'Tout'), 'STATUT PUBLICATION' (set to 'Tout'), 'STATUT VALIDATION' (set to 'Tout'), 'ANNÉE RÉFÉRENCE' (set to 'Tout'), 'TYPE' (set to '01'), 'NIVEAU' (set to 'I'), 'STATUT PUB.' (set to 'Publié'), and 'STATUT ADMINISTRAT.'. A sidebar on the left contains icons for various academic and administrative functions. The main list displays four publications by Matthew A. Hawkins:

Année	Auteur	Titre	Type	Niveau	Statut Pub.	Statut Admin.
2019	HAWKINS, M., A.	"The Effect of Activity Identity Fusion on Negative Consumer Behavior", <i>Psychology and Marketing</i> , Mars 2019, vol. 36, no. 3, pp. 1-15	01	I	Publié	Validée
2018	HAWKINS, M. A.	"Researching and marketing to consumption collectives", <i>International Journal of Market Research</i> , Septembre 2018, vol. 60, no. 5, pp. 517-530	01	I	Publié	Validée
2017	HAWKINS, M. A.	"Brand Network Communities: Leveraging Brand Relationships Within the Supply-Chain", <i>Journal of Brand Management</i> , Novembre 2017, vol. 24, no. 6, pp. 516-521	01	I	Publié	Validée
2017	SHIN, J.-H., M. A. HAWKINS, X. MENDOZA, C. CHOI	"The Relationship between Multinationality and Performance: Knowledge-Intensive vs. Capital-Intensive Service	01	I	Publié	Validée

It is important to maintain it up-to-date

### Database also for :

- Accreditations
- KPI (key performance indicators)
- Ministry reports
- Press reports
- Internal administration (bonus, KPI, faculty qualifications, etc.)

## Focus : Knowledge@ICN

Dynamic page presenting our faculty and their intellectual contributions :

<https://knowledgehub.icn-artem.com/knowledgeaticn>

## Method #2: Google Scholar

Google Scholar matthew hawkins 

 Articles Environ 133 000 résultats (0,10 s)

Date indifférente  
Depuis 2019  
Depuis 2018  
Depuis 2015  
Période spécifique...

Trier par pertinence  
Trier par date

Toutes les langues  
Rechercher les pages en Français

inclure les brevets  
 inclure les citations

Créer l'alerte

 Profils utilisateurs correspondant à "matthew hawkins"  
**Matthew A.Hawkins**  
ICN Business School  
Adresse e-mail validée de icn-artem.com  
Cité 117 fois

**Found him!**

Social media in radiology: early trends in Twitter microblogging at radiology's largest international meeting  
CM Hawkins, R Duszak, JV Rawson - Journal of the American College of ..., 2014 - Elsevier  
Purpose Twitter is a social media microblogging platform that allows rapid exchange of information between individuals. Despite its widespread acceptance and use at various other medical specialty meetings, there are no published data evaluating its use at radiology ...  
☆ 99 Cité 74 fois Autres articles Les 8 versions

Knowledge boundary spanning process: Synthesizing four spanning mechanisms  
MA Hawkins, MH Rezazade M - Management Decision, 2012 - emeraldinsight.com  
Purpose—This paper seeks to advance the study of knowledge boundary spanning by approaching spanning as a process that involves four spanning mechanisms.  
Design/methodology/approach—Building on the insights from practice-based view of ...  
☆ 99 Cité 59 fois Autres articles Les 7 versions

Subcutaneous administration of glargin to diabetic patients receiving insulin infusion prevents rebound hyperglycemia  
..., S Seggelke, J Gibbs, RM Hawkins... - The Journal of ..., 2012 - academic.oup.com  
Context: Transition of diabetic patients from iv insulin infusion to sc insulin frequently results in rebound hyperglycemia. Objectives: We hypothesized that initiation of a long-acting insulin therapy concurrently with iv insulin infusion would decrease the rate of rebound ...  
☆ 99 Cité 52 fois Autres articles Les 4 versions

# Google Scholar profiles

Note: This will be one of the lunch workshops

≡ Google Scholar

CONNEXION

And I can go to the institutional website with this link

SUIVRE

OBTENIR MON PROPRE PROFIL

Citée par

Toutes	Depuis 2014
Citations	117
indice h	3
indice i10	3

44

22

0

2012 2013 2014 2015 2016 2017 2018 2019

**TITRE**

**CITÉE PAR**

**ANNÉE**

Knowledge boundary spanning process: Synthesizing four spanning mechanisms  
MA Hawkins, MH Razazade M  
Management Decision 50 (10), 1800-1815

The omnipresent personal narrative: story formulation and the interplay among narratives  
MA Hawkins, FZ Saleem  
Journal of Organizational Change Management 25 (2), 204-219

The relationship between multinationality and performance: Knowledge-intensive vs. capital-intensive service micro-multinational enterprises  
J Shin, X Mendoza, MA Hawkins, C Choi  
International Business Review 26 (5), 867-880

Market identification to generation: a practice theory market orientation  
MA Hawkins  
Journal of Strategic Marketing 23 (2), 112-121

That's it! I found the papers

Along with stats

## What about academic homonyms?

"In 2011, Y. Wang was the world's most prolific author of scientific publications, with 3,926 to their name — a rate of more than 10 per day."

D. Butler

## Method #2: Google Scholar

Google Scholar matthew hawkins 

Articles Environ 133 000 résultats (0,10 s)

Date indifférente  Matthew A.Hawkins  
Depuis 2019 ICN Business School  
Depuis 2018 Adresse e-mail validée de icn-artem.com  
Depuis 2015 Cité 117 fois  
Période spécifique...

Trier par pertinence  
Trier par date

Toutes les langues Rechercher les pages en Français

inclure les brevets

Profils utilisateurs correspondant à "matthew hawkins"

**Matthew A.Hawkins**  
ICN Business School  
Adresse e-mail validée de icn-artem.com  
Cité 117 fois

Social media in radiology: early trends in Twitter microblogging at radiology's largest international meeting  
**CM Hawkins, R Duszak, JV Rawson - Journal of the American College of ..., 2014 - Elsevier**  
Purpose Twitter is a social media microblogging platform that allows rapid exchange of information between individuals. Despite its widespread acceptance and use at various other medical specialty meetings, there are no published data evaluating its use at radiology ...  
☆ 99 Cité 74 fois Autres articles Les 8 versions

Knowledge boundary spanning process: Synthesizing four spanning mechanisms  
**MA Hawkins, MH Rezazade M - Management Decision, 2012 - emeraldinsight.com**  
Purpose—This paper seeks to advance the study of knowledge boundary spanning by approaching spanning as a process that involves four spanning mechanisms.  
Design/methodology/approach—Building on the insights from practice-based view of ...  
☆ 99 Cité 59 fois Autres articles Les 7 versions

Subcutaneous administration of glargin to diabetic patients receiving insulin infusion prevents rebound hyperglycemia  
**..., S Seggelke, J Gibbs, RM Hawkins... - The Journal of ..., 2012 - academic.oup.com**  
Context: Transition of diabetic patients from iv insulin infusion to sc insulin frequently results in rebound hyperglycemia. Objectives: We hypothesized that initiation of a long-acting insulin therapy concurrently with iv insulin infusion would decrease the rate of rebound ...  
☆ 99 Cité 52 fois Autres articles Les 4 versions

# If you have homonyms: Use ORCID

[www.orcid.org](http://www.orcid.org)



Connecting Research  
and Researchers



SIGN IN REGISTER FOR AN ORCID ID LEARN MORE

6,162,244 ORCID

**Most publishers accept  
ORCID IDs in their papers**

New Technology, Work and Employment 32:1  
ISSN 1468-005X

Workplace stress from actual and desired  
computer-mediated communication use:  
a multi-method study

Jean-Francois Stich,<sup>ID</sup> Monideepa Tarafdar,<sup>ID</sup>  
Cary L. Cooper and Patrick Stacey<sup>ID</sup>

*The use of computer-mediated communication applications can  
lead to workplace stress for employees. However such stress is*

**Therefore, people who read  
your papers can distinguish  
between yourself and your  
homonyms**

## DISTINGUISH YOURSELF IN THREE EASY STEPS

ORCID provides a persistent digital identifier that distinguishes you from every other researcher and, through integration in key research workflows such as manuscript and grant submission, supports automated linkages between you and your professional activities ensuring that your work is recognized. [Find out more](#)

- 1 REGISTER** Get your unique ORCID identifier [Register now!](#)  
Registration takes 30 seconds.
- 2 ADD YOUR INFO** Enhance your ORCID record with your professional information and link to your other identifiers (such as Scopus or ResearcherID or LinkedIn).
- 3 USE YOUR ORCID ID** Include your ORCID identifier on your Webpage, when you submit publications, apply for grants, and in any research workflow to ensure you get credit for your work.

Found him!

Yet again with the academic homonyms

## Method #3: Academic social networks

R<sup>G</sup>

Home Questions Jobs

Search for researchers, publications, and more

Search

matthew hawkins

Researchers Projects Publications Questions Jobs Institutions Departments

**Matthew Hawkins**  
ICN Business School · Department of Marketing

Skills and Expertise  
Consumer Culture · Branding · Marketing Strategy

Following Message

9 Publications · 52 Citations



**Matthew Hawkins**  
University of the West of England, Bristol · Department of Health and Applied Social Sciences

Skills and Expertise  
PCR · Cell Culture · Gene Expression

Follow Message



**Matthew Hawkins**  
Touro University Mare Island · CEHS





Matthew Hawkins

9.03 · Doctor of Business Administration

[Message](#)

You follow Matthew. [Unfollow](#)

[Overview](#)

[Research](#)

[Info](#)

[Scores](#)

#### Introduction

My name is Matthew A. Hawkins. I am an assistant professor of marketing at ICN Business School and research member of CEREFIGE, Université de Lorraine. I earned my Phd from ESADE Business School. My research interests include consumer identity, consumption collectives, and brand meanings. I am particularly interested in the relationship consumers have with their consumption activities.

#### Skills and expertise (5)

[View all](#)

[Branding](#) [Marketing Strategy](#) [Consumer Culture](#) [consumption collectives](#)

Same bio as the one on the ICN profile

# ResearchGate

Note: It will be one of the lunch workshops

#### The effect of activity identity fusion on negative consumer behavior

[Article](#)

Mar 2019 · Psychology and Marketing

Matthew Hawkins

[Recommend](#) [Follow](#) [Share](#)

[Request full-text](#)

## Papers augmented with social features

#### Researching and marketing to consumption collectives

[Article](#) [Full-text available](#)

Sep 2018 · International Journal of Market Research

Matthew Hawkins

[Recommend](#) [Follow](#) [Share](#)

[Download](#)

#### Brand Network Communities: Leveraging Brand Relationships Within the Supply-Chain

[Article](#) [Full-text available](#)

Oct 2017 · Journal of Brand Management

Matthew Hawkins

That's it! I found the papers

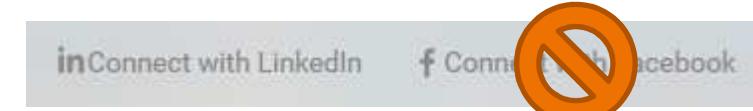
# Claim one's identity

## Summary and tips

- The more profiles you have, the easier you can be found
  - But all profiles need to be consistent and up-to-date



- Let users bounce from one profile to another by linking them together
  - NEVER link your personal social media profiles to your professional ones



- Which information to put in your profile?
  - Contact details
  - Research interests (precise ones)
  - Contributions
  - Any information that yourself would like to find in others' profiles

**What do you like to find one someone else's profile?**

**What do people find when they search for you?**

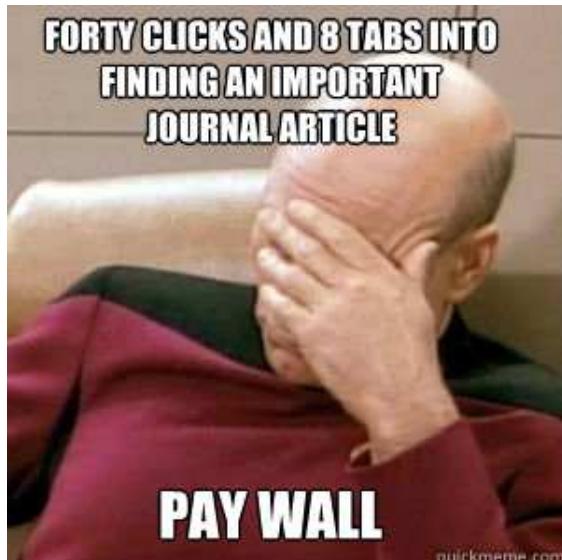
- Search your name in Google. What did you find?
- Are you easy to find and identify as the 'correct' you?

**How does your profile look? What would you like to add?**

## **II. PROMOTE ONE'S PUBLICATIONS TO FELLOW RESEARCHERS**

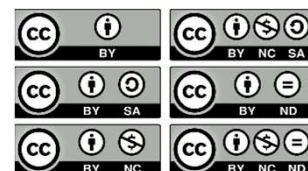
## **II. VALORISER SES PUBLICATIONS AUPRÈS D'AUTRES CHERCHEURS**

## Step #1: Articles must be accessible



**Not everyone has access to your papers**

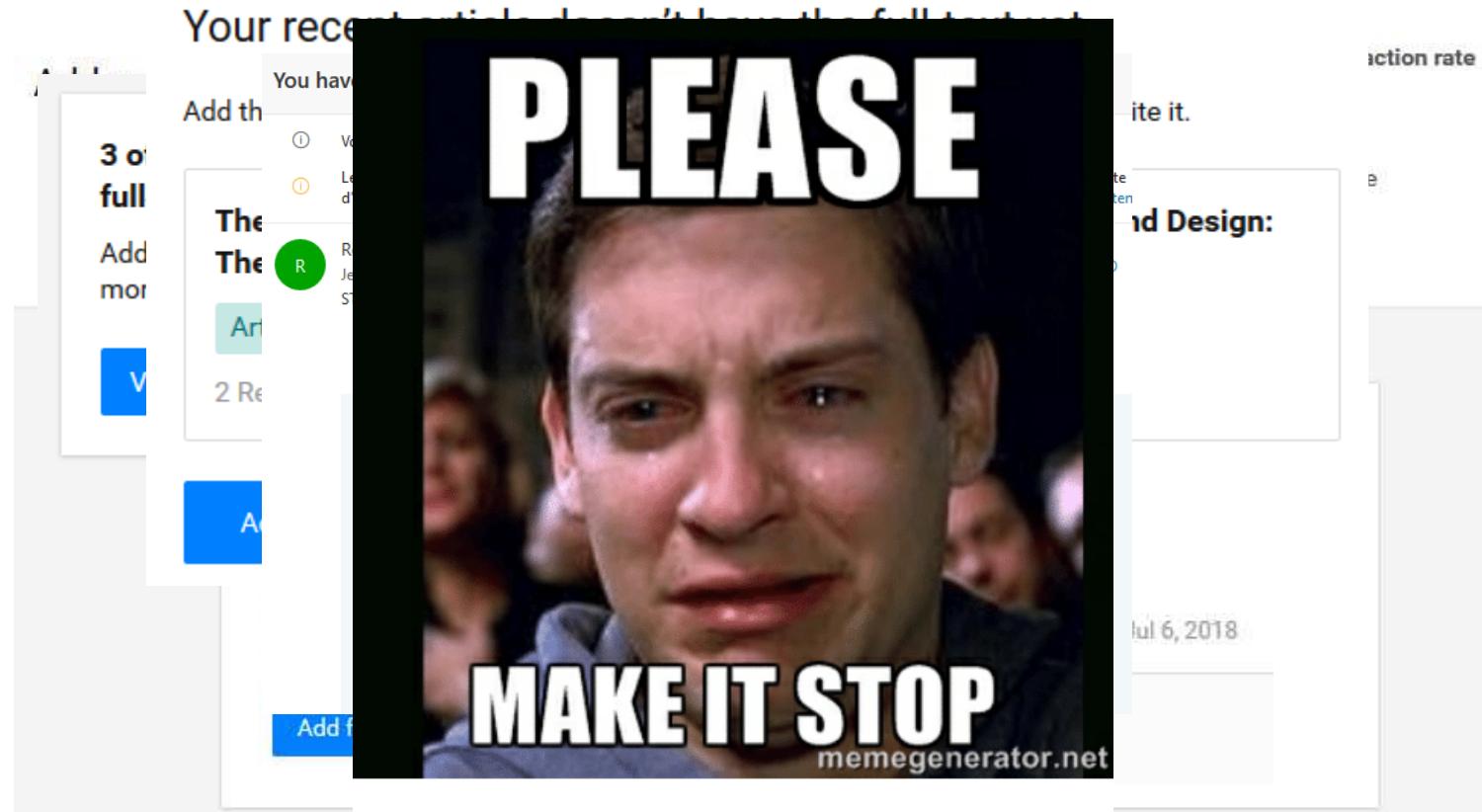
**Unless they are OPEN ACCESS**



**DOAJ**  
DIRECTORY OF  
OPEN ACCESS  
JOURNALS

# Step #1: Articles must be accessible

Sharing on ResearchGate?



# Step #1: Articles must be accessible

Sharing on ResearchGate?

R<sup>G</sup>



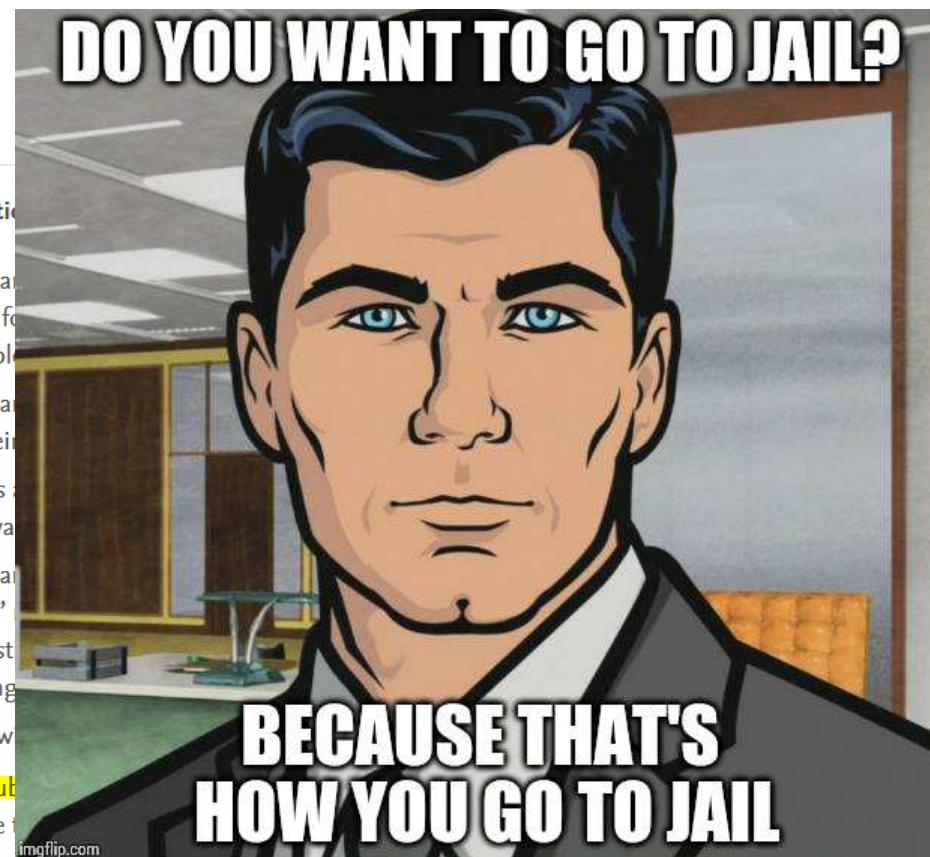
Help Center

Copyri

Copyri

G p R re fo R A to sl

research on ResearchGate



SEARCH

searchers have acc  
cute, and use the b  
students or colleag  
be posted publicly  
between  
ame.

sharing rights for  
d internal training  
e article for grant

demia.edu ↗ , to  
ince that

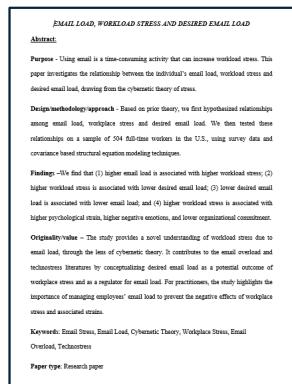
you have all the necessary rights to do so.

# Step #1: Articles must be accessible

WHAT can you share?

**Preprint**  
(submitted manuscript)

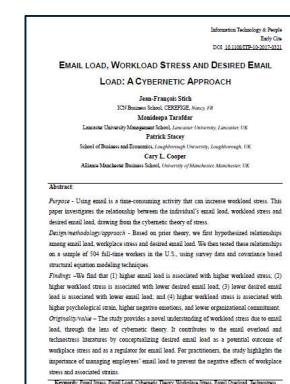
*"The first draft of the article - before peer-review, even before any contact with a publisher"*



Can often be shared

**Postprint**  
(Author Accepted Manuscript)

*The final version of the paper in terms of content, but often with a different template. Authors must generate their own PDFs.*



Can sometimes be shared

**Final published version**

*The final version of the paper, as it appears in the journal.*



Can rarely be shared

# Step #1: Articles must be accessible

HOW to find what can be shared?



## Search

Journal titles or ISSNs  Publisher names  
  
 Exact title  starts with  contains  ISSN  
[Advanced Search](#)

*Use this site to find a summary of permissions that are normally given as part of each publisher's copyright transfer agreement.*

<http://www.sherpa.ac.uk/romeo/>

ROMEO colour	Archiving policy
green	can archive pre-print and post-print or publisher's version/PDF
blue	can archive post-print (ie final draft post-refereeing) or publisher's version/PDF
yellow	can archive pre-print (ie pre-refereeing)
white	archiving not formally supported

# Step #1: Articles must be accessible

## HOW to find what can be shared?

<p>Journal: <a href="#">New Technology, Work and Employment</a> (ISSN: 0268-1072, ESSN: 1468-005X)</p> <p>RoMEO: This is a RoMEO yellow journal</p> <p>Paid OA: A paid open access option is available for this journal.</p> <p>Author's Pre-print:  author can archive pre-print (ie pre-refereeing)</p> <p>Author's Post-print:  subject to Restrictions below, author can archive post-print (ie final draft post-refereeing)</p> <p>Restrictions: • 2 years embargo</p> <p>Publisher's Version/PDF:  author cannot archive publisher's version/PDF</p> <p>General Conditions: • Some journals have separate policies, please journal directly • On author's personal website, institutional re AgEcon, PhilPapers, PubMed Central, RePEc Research Network • Author's pre-print may not be updated with Publisher's Version/PDF • Author's pre-print must acknowledge accepta Non-Commercial • Publisher's version/PDF cannot be used • Publisher source must be acknowledged with DOI • Must link to publisher version with set statement • If OnlineOpen is available, AHRC and ESRC archive after 24 months</p>	<p>Journal: <a href="#">Journal of the Association for Information Systems</a> (ISSN: 1536-9323, ESSN: 1558-3457)</p> <p>RoMEO: This is a RoMEO blue journal</p> <p>Author's Pre-print:  author cannot archive pre-print (ie pre-refereeing)</p> <p>Author's Post-print:  author can archive post-print (ie final draft post-refereeing)</p> <p>Publisher's Version/PDF:  author cannot archive publisher's version/PDF</p> <p>General</p> <p>Journal: <a href="#">Information Technology and People</a> (ISSN: 0959-3845)</p> <p>RoMEO: This is a RoMEO green journal</p> <p>Paid OA: A paid open access option is available for this journal.</p> <p>Author's Pre-print:  author can archive pre-print (ie pre-refereeing)</p> <p>Author's Post-print:  author can archive post-print (ie final draft post-refereeing)</p> <p>Publisher's Version/PDF:  author cannot archive publisher's version/PDF</p> <p>General Conditions: • On author's personal website, employer's website, institutional repository, non-commercial subject repository, and Scholarly Collaboration Networks that have signed up to the <a href="#">Voluntary STM Sharing Principles</a> • Author's pre-print must not have its copyright assigned to pre-print server • Authors must inform editor of pre-print deposit • Author's pre-print must be updated with set statement once accepted • Author's post-print can be deposited upon publication • Must link to publisher version with DOI • Published source must be acknowledged with citation • Publisher's version/PDF cannot be used</p>
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## Step #1: Articles must be accessible

WHERE can you share?



### Social networks

(Even if they say it will be “private”)  
(Even within their messaging system)



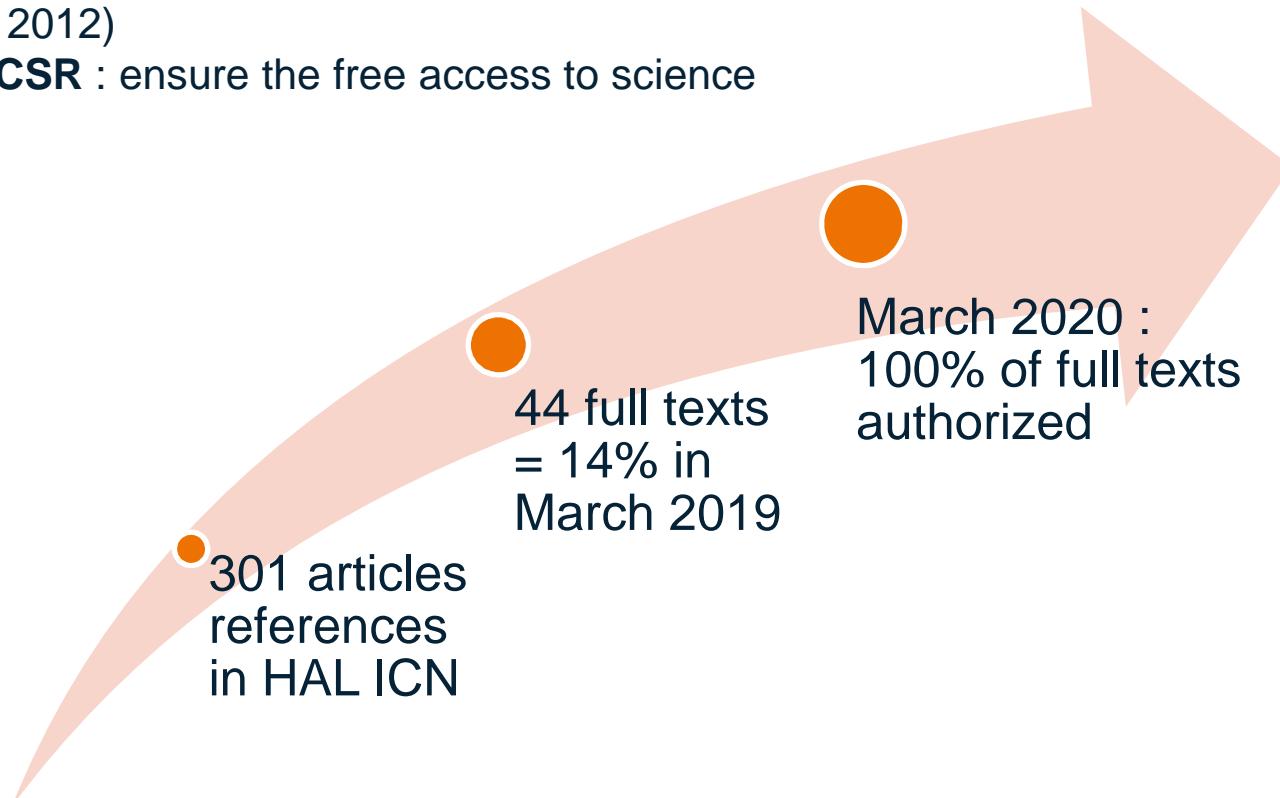
**HAL**

**Personal website**

## Focus : HAL ICN

WHY ?

- More **visibility**
- More **citation** : an article in a repository is cited twice more (University of Liège study, 2012)
- More **CSR** : ensure the free access to science



## Focus : HAL ICN

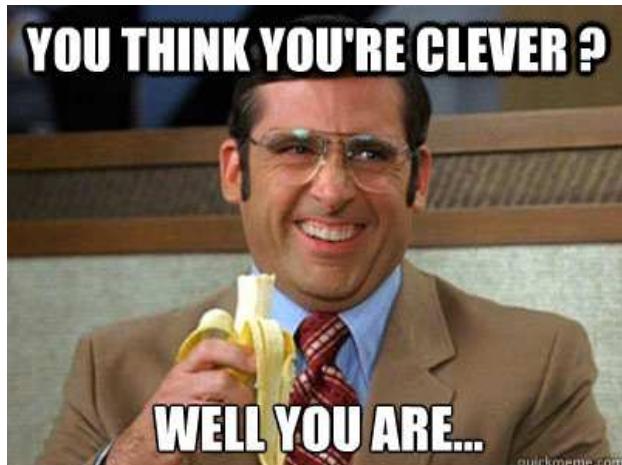
### HOW AND WHAT ?

- Thanks to ACADEM, with the **DOI**
- Research & documentation services in charge of the deposite & administration of the portal HAL ICN
- **What ?** References of all scientific, pedagogical and professional contributions (articles, conferences, case studies, press, etc.)
- **What's next ?** : full text only for scientific articles (preprint or postprint)
- **ARCHIVES CHARTER under construction**

# Step #1: Articles must be accessible

Tip: How to stop ResearchGate harassment?

Upload a file  
containing the link  
to the paper



Article E-mail load, workload stress and desired e-mail load: a cybernetic approach

Overview Stats Comments Citations (1) References (61) Related research (10+) ▾

Information Technology & People  
Early Cite  
DOI [10.1108/ITP-10-2017-0321](https://doi.org/10.1108/ITP-10-2017-0321)

**EMAIL LOAD, WORKLOAD STRESS AND DESIRED EMAIL LOAD: A CYBERNETIC APPROACH**

**Jean-François Stich**  
ICN Business School, CERFIGE, Nancy, FR

**Monideepa Tarafdar**  
Lancaster University Management School, Lancaster University, Lancaster, UK

**Patrick Stacey**  
School of Business and Economics, Loughborough University, Loughborough, UK

**Cary L. Cooper**  
Alliance Manchester Business School, University of Manchester, Manchester, UK

The Author Accepted Manuscript of this paper is freely available at:  
<https://jfstich.com/publication-email-load-workload-stress-desired-email-load>

The published version is available at:  
<https://www.emeraldinsight.com/doi/abs/10.1108/ITP-10-2017-0321>

## Step #1: Articles must be accessible

**Tip: Do not hesitate to ask the publishers' legal teams**

**Emerald**  
[permissions@emeraldinsight.com](mailto:permissions@emeraldinsight.com)

**Wiley**  
The journal production team

**Elsevier**  
[permissionshelpdesk@elsevier.com](mailto:permissionshelpdesk@elsevier.com)

Dear Jeff,

Thank you for your reply.

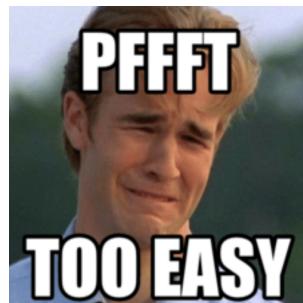
We are happy with the way the content is being hosted on your website, however please can you add the following statement on each page of your AAM;

'This article is © Emerald Publishing and permission has been granted for this version to appear here: <https://jfstich.com/publication-email-load-workload-stress-desired-email-load>. Emerald does not grant permission for this article to be further copied/distributed or hosted elsewhere without the express permission from Emerald Publishing Limited.'

In regards to linking your website, we are happy for you to circulate the link to your personal website where the AAM is hosted, and we are happy with the attached file to appear on ResearchGate.

I hope this helps and allows your work to be more widely disseminated, if you require any further assistance in the future please do not hesitate to contact me.

Kind Regards,



## Step #2: Sharing articles



**Academic conferences**



**Emails**  
To friends, colleagues, authors  
you cited

## Step #2: Sharing articles



**Academic social networks**  
ResearchGate will be in the  
lunch workshop



**ICN repository**  
With the help of academic support



**Google Scholar**  
Automatic...

## Step #2: Sharing articles

ResearchGate

The screenshot shows the ResearchGate user interface. At the top, there are icons for profile, messages, notifications (with 3 notifications), and a search bar. Below this, a blue button says "Add new research +". To the right, a section titled "Your article" features a document icon and a placeholder for adding a new article. A large modal window is open, prompting the user to enter details for a new publication:

- Publication type:** Article (dropdown menu)
- File (optional):**
  - Add a public file: Your file is accessible to everyone
  - Add a private file: Share your file on request
- Title:** Enter the title of your article
- Authors:** Jean-François Stich (with a remove 'X' button)

## Discussion

**How do you share your contributions to fellow researchers?**

**How do you hear about others' contributions?**

**How concerned are you about paywalls and publishers supremacy?**

### **III. MEASURE AND FOLLOW ONE'S RESEARCH IMPACT**

### **III. MESURER ET SUIVRE SON IMPACT ACADEMIQUE**

## Traditional indicators

Citations

### Number of citations

### H-index

Number of publications cited at least the same number of times

*Example: H-index = 6 = 6 publications cited at least 6 times each*

### Limitations

- Depends on the field
- Favors senior researchers
- Neglects authors with few, highly-cited publications
- Also counts negative citations (critiques)
- Also counts one's own self-citations
- Does not distinguish authors order

# Traditional indicators

Citations / H-index through Scopus

<https://www.scopus.com/freelookup/form/author.uri>

Scopus Preview

Author search Sources Help ▾

Register ▾ Login ▾

## Author details

About Scopus Author Identifier

Print Email

Hawkins, Matthew A.

Follow this Author

Université de Lorraine, CS 25233, France  
Author ID: 55133753800

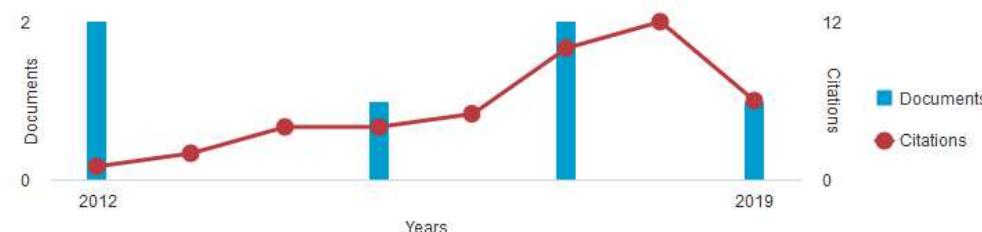
View potential author matches

Other name formats:

Subject area:

Business, Management and Accounting Decision Sciences Psychology Economics, Econometrics and Finance

Document and citation trends:



h-index: ②

View h-graph

3

Documents by author

6

Analyze author output

Total citations

44 by 44 documents

Get citation alerts

Add to ORCID ②

Request author detail corrections

# Traditional indicators

## Citations / H-index through Google Scholar


Google Scholar

SEARCH
SIGN IN



**Matthew A. Hawkins**

ICN Business School  
Verified email at icn-artem.com - [Homepage](#)

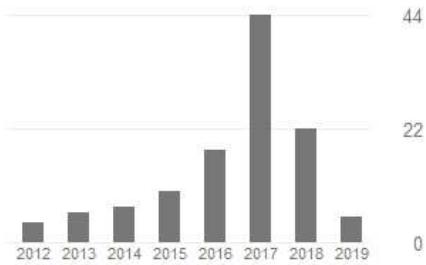
brand meaning consumer identity consumer culture theory consumption

[GET MY OWN PROFILE](#)

TITLE	CITED BY	YEAR
<a href="#">Knowledge boundary spanning process: Synthesizing four spanning mechanisms</a> MA Hawkins, MH Rezazade M Management Decision 50 (10), 1800-1815	59	2012
<a href="#">The omnipresent personal narrative: story formulation and the interplay among narratives</a> MA Hawkins, FZ Saleem Journal of Organizational Change Management 25 (2), 204-219	37	2012
<a href="#">The relationship between multinationality and performance: Knowledge-intensive vs. capital-intensive service micro-multinational enterprises</a> J Shin, X Mendoza, MA Hawkins, C Choi International Business Review 26 (5), 867-880	13	2017
<a href="#">Market identification to generation: a practice theory market orientation</a> MA Hawkins	3	2015

Cited by

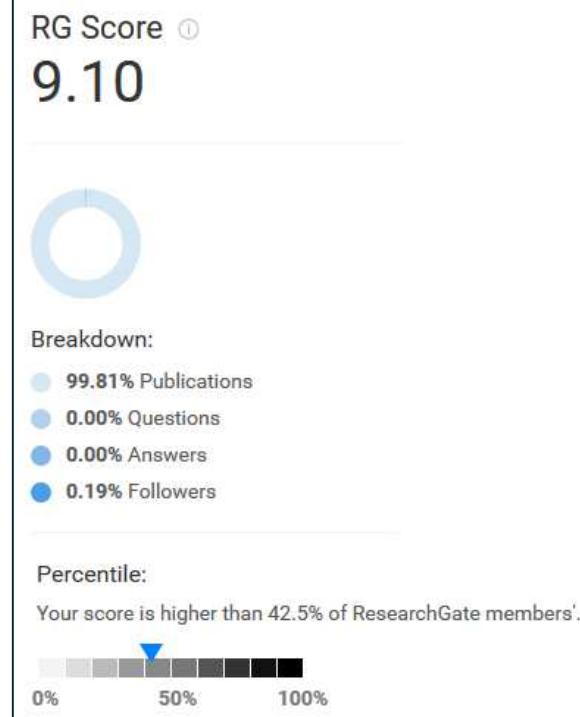
Citations	All	Since 2014
117	106	3
3	3	3
3	3	3



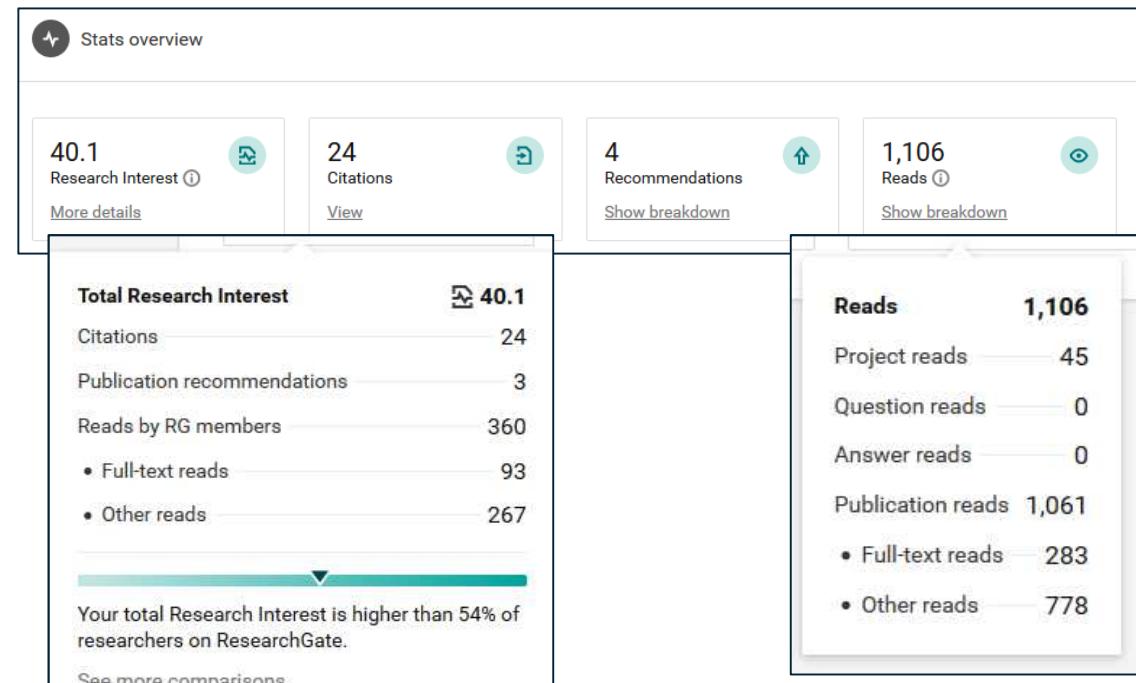
The chart shows citation counts for each year from 2012 to 2019. The counts are: 2012 (117), 2013 (106), 2014 (3), 2015 (3), 2016 (3), 2017 (44), 2018 (22), and 2019 (0).

# Commercial indicators

## Stats per researcher



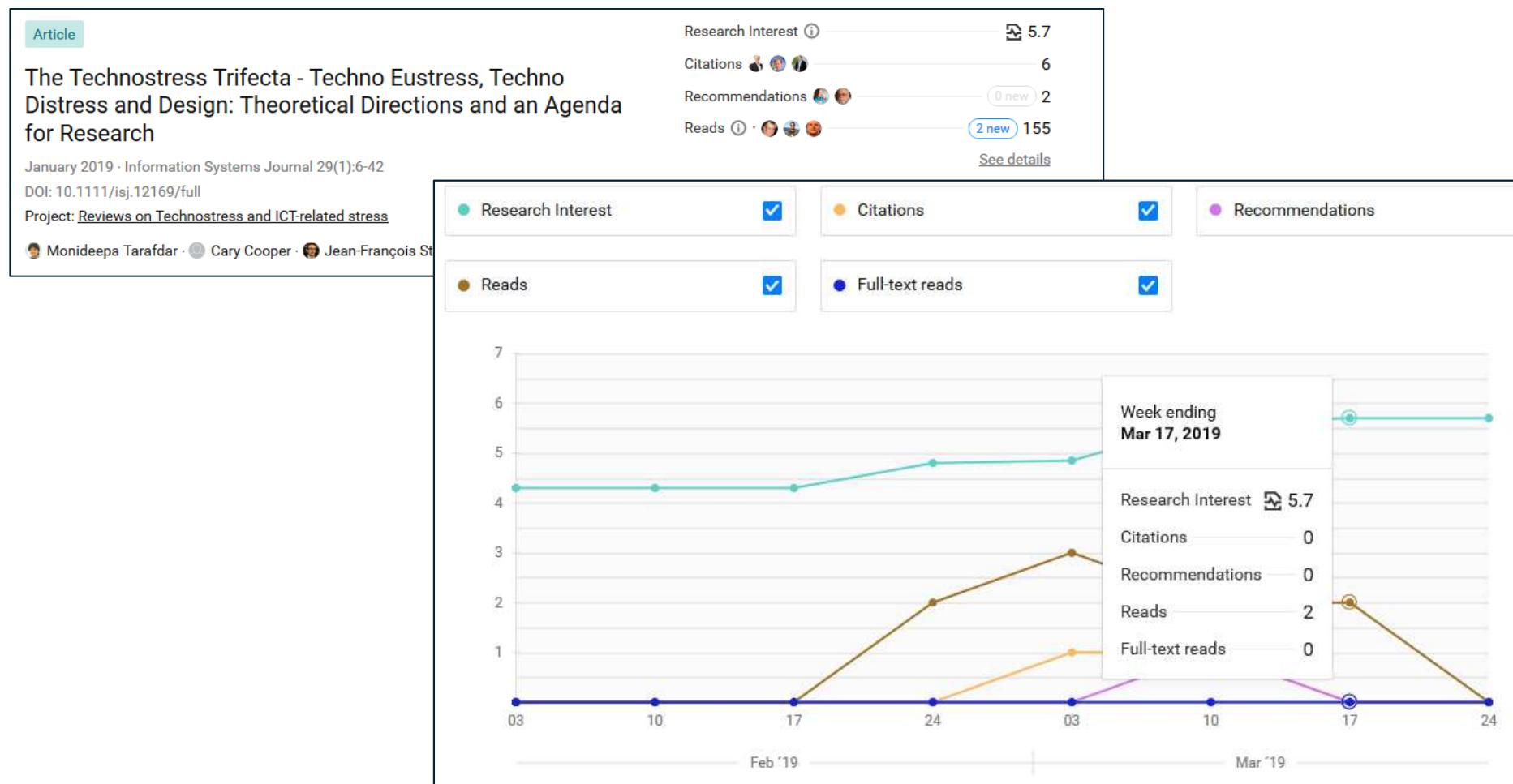
**Obscure  
Meaningless**



**Less obscure  
To put in perspective**

# Commercial indicators

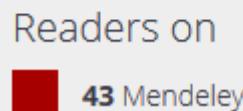
## Stats per paper



# Commercial indicators

## Altmetrics

Social networks shares, likes, reads  
News coverage



Workplace stress from actual and desired computer-mediated communication use: a multi-method study

Overview of attention for article published in New Technology, Work & Employment, March 2017

**18**

**SUMMARY** News Dimensions citations

So far, Altmetric has seen 2 news stories from 2 outlets.

**Slate** News story from Slate France on Monday 28 January 2019

**THECONVERSATION** Sept bonnes raisons de ne pas répondre (tout de suite) aux e-mails

Mentioned by 2 news outlets

<b>CITATIONS</b>	46
Citation Indexes	46
Scopus ↗	46
CrossRef	45
<b>CAPTURES</b>	577
Readers	379
Mendeley ↗	189
Mendeley ↗	186
Mendeley ↗	2
CiteULike ↗	1
Mendeley ↗	1
Exports-Saves	198
EBSCO	198
<b>MENTIONS</b>	1
References	1
Wikipedia	1
<b>SOCIAL MEDIA</b>	2
Shares, Likes &	2
Comments	
Facebook	2

# Qualitative results

## Critiques, Feedback, Emails, Opportunities

### Emails, opportunities

I am writing with a request for you to give the consent to use your scale you described in the article from 2017 in New Technology, Work and Employment. I would like to adapt your scale for use in Poland. I am fully convinced that the method to measure Computer mediated Communication can be useful also in Polish work environment. I plan a new line of research in a group of Polish workers. Could you send me an English version of the method? I am open for international cooperation, if you are interested in.

Regards,

expectations? We could then compare the effects of both interventions with each other and to the control group and examine whether there are differences depending on individual differences (i.e. attitudes towards email use, segmentation preferences or boundary control).

I have read through a lot of the recommendations that you have published in your articles and you mention the following possible interventions that target constant availability:

### Citations contents

 Citations of your work

2019

 Your publication has 2 new citations

The Technostress Trifecta - Techno Eustress, Techno Distress and Design: Theoretical Directions and an Agenda for Research

... Recently, Tarafdar et al. [26] presented updated definitions of their original constructs (see [1]), which now envelop some of our proposed stress categories. For example, aspects of unreliability are now included in techno-complexity as "interruptions, complications, hassles", monitoring is included as part of techno-invasion and security-related stress is spread out across techno-overload (adhere to security requirements), techno-invasion (surveillance and monitoring), techno-uncertainty (no control over IS use policies), and techno-complexity (hard to understand IS use policies). ...

Is the Technostress Creators Inventory Still an Up-To-Date Measurement Instrument? Results of a Large-Scale Interview Study



# ICN extensive research network

Hareesh presentation

## Discussion

**Do you monitor and follow your research impact ?**

**What do you think of these indicators?**

**What would be your ideal indicator?**

## **IV. COMMUNICATE AND SHARE WIDELY**

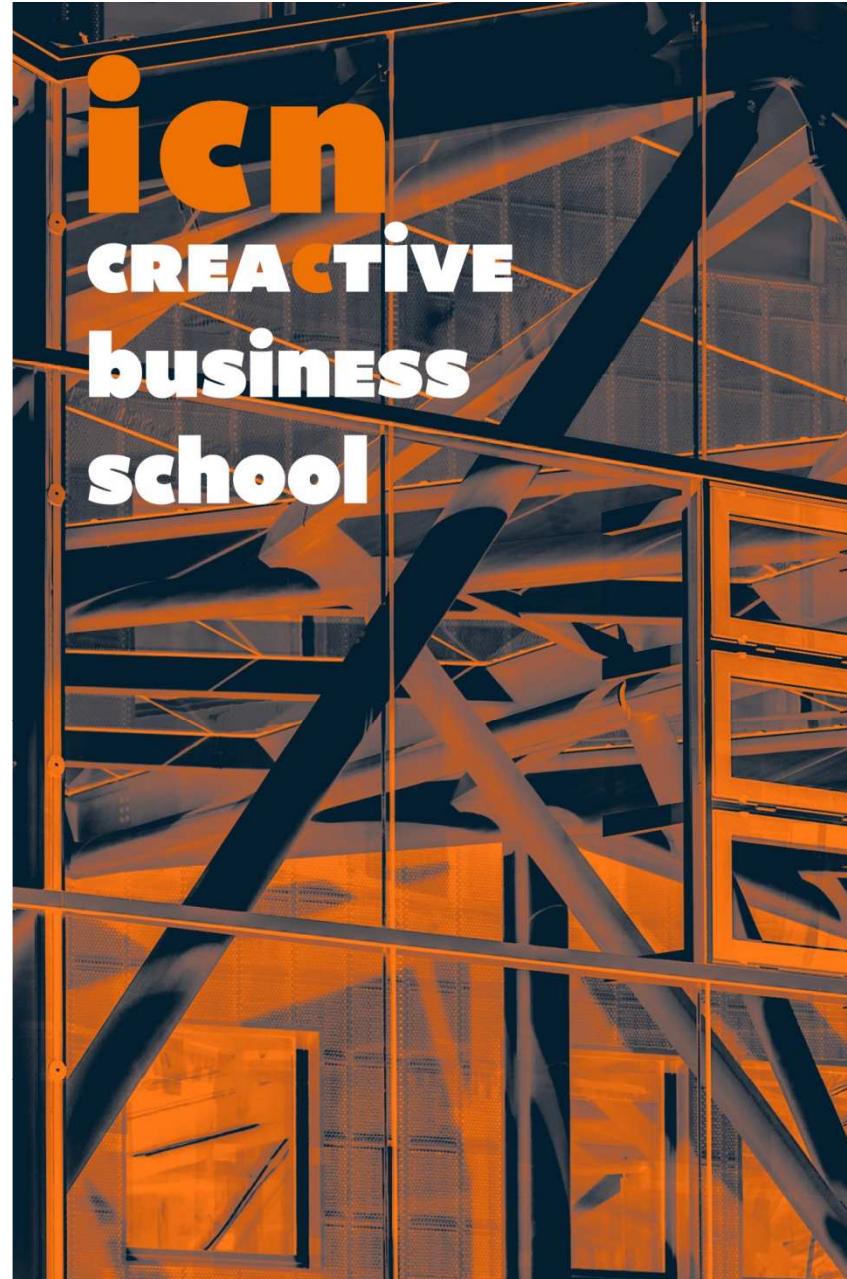
## **IV. COMMUNIQUER ET PARTAGER LARGEMENT**

## Live content



### Seminars, Webinars, Fairs, Roundtables





**icn**  
**CREACTIVE**  
**business**  
**school**



# Vidéos de promotion de la recherche

Comment se préparer ?

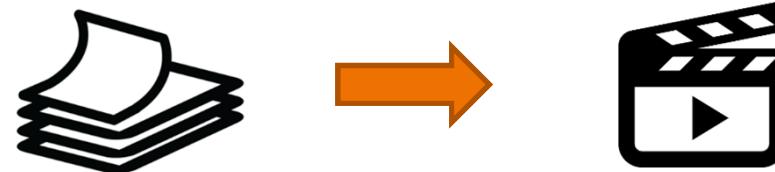


# Etre vu pour être lu

from publication... to publication



Vous avez publié  
un article dans  
une revue, bravo !



Comment en  
promouvoir la  
diffusion ?

Une **vidéo de 3-5mn** de présentation des **grandes lignes de votre article**, en ciblant un public de **professionnels**, et qui sera diffusée sur la **chaîne youtube de l'Ecole** et ainsi accessible à tous.  
Un simple lien vous permettra ainsi de diffuser votre présentation.

## Déroulement



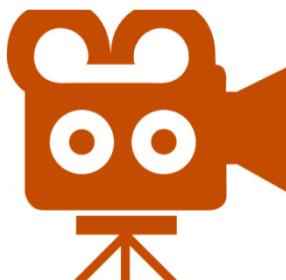
Réfléchir à l'articulation de la présentation

- préparer votre intervention et faire des tests de minutage (idéalement 3-5 mn)



Réfléchir aux ressources/illustrations

- ...que vous voudriez voir apparaître dans la vidéo (attention au droit d'auteur)



Prise de vue sur le campus de Metz

- une fois prêt, la prise de vue se fera sur le campus de Metz sur fond vert avec un prompteur (compter ½ journée)



Nous effectuons le montage

- nous vous envoyons des WorkInProgress régulièrement pour s'assurer que nous sommes d'accord sur le résultat escompté.



Mise en ligne par le service comm

- sur la chaîne youtube de l'Ecole, ce qui permet d'avoir un lien internet à diffuser ou même de la faire apparaître dans notre site internet.

# Réfléchir à l'articulation de la présentation



Réfléchir à  
l'articulation  
de la  
présentation

## Préparer votre intervention

un travail de simplification (idéalement 3-5 mn)  
Préféablement en français

## Plusieurs modes possibles :

- Soit en mode Q&A
- Soit une présentation du cheminement point par point

## Eviter de reprendre la structure du papier tel quel

Trouver une accroche pour susciter l'intérêt

- émailler son texte de questionnements
- Donner des exemples courts

## Faire des tests de minutage

## Sélectionner des ressources



Réfléchir aux  
ressources/  
illustrations

### Disposez-vous déjà d'illustrations ?

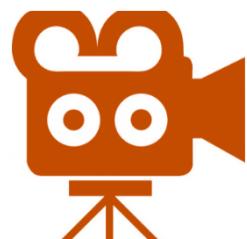
Tableau, schéma, on s'occupe de l'habillage graphique

### Des idées de photos ou vidéos ?

Nous disposons de banques d'images/vidéos  
gratuites et libres de droit

Nous pouvons également créer de toutes pièces des  
éléments graphiques qui illustrent vos propos sur vos  
consignes.

## Prise de vue



Prise de vue  
sur le campus  
de Metz  
(bientôt sur  
Artem aussi)

**La prise de vue** se fait généralement sur le campus de Metz, devant un fond vert pour permettre d'incruster un arrière-plan et des infographies.

De **nouveaux modes de tournages** sont envisagés :

### Sur fond vert

- Debout
- Face caméra
- Avec prompteur
- Arrière-plan illustré

### Mode conversation

- Assis
- Avec un animateur
- Sans prompteur
- En Q&A

### Mode extérieur

- Autour du lac à Metz
- Ou sur le campus ARTEM
- Mode casual / ballade

## Le Montage



Nous effectuons le montage

### Nous effectuons le montage

(compter entre 1 et 2 semaines pour un résultat final)

Nous vous envoyons des **WIP sur demande** pour valider des illustrations ou choisir entre deux prises.

Nous effectuons aussi le **sous-titrage en français** si vous avez choisi de présenter en anglais.  
(le public cible étant des professionnels francophones, il est préférable de parler français)



Mise en ligne  
par le service  
communicat°

# Mise en ligne

**Le service Communication met la vidéo en ligne  
sur la chaîne youtube de l'Ecole  
dans la playlist ‘Recherche et Innovation’**

Vous pouvez ainsi partager votre vidéo via un lien de type :  
<https://youtu.be/qxgTQ5IWthc>  
par email, embarqué dans une page web ou un réseau social.

The screenshot shows a YouTube playlist interface. At the top left, there's a grid of thumbnail images for various videos. Below this, the title "Recherche et innovation" is displayed in bold black text. Underneath the title, it says "4 vidéos • 178 vues • Dernière modification le 16 oct. 2018". At the bottom left, there are two small icons: one for adding a video and another for sharing. On the right side, there are four numbered video thumbnails, each with a title and duration:

- 1. **La recherche à ICN BS - Sybille Persson**  
ICN Business School  
5:18
- 2. **La recherche à ICN BS - Jean-Francois STICH**  
ICN Business School  
3:15
- 3. **La recherche à ICN BS - Bertrand AGOSTINI**  
ICN Business School  
5:28
- 4. **La recherche à ICN BS - Günter Schumacher**  
ICN Business School  
5:22

Service NTE  
[nte@icn-artem.com](mailto:nte@icn-artem.com)  
03 87 56 37 32



Passez quand vous voulez  
Bureau 128 à Metz  
On a du café

Et de la gnole  
Et de la weed

[icn-artem.com](http://icn-artem.com)

# Text content

## Demystifying The Conversation

Bonjour à toutes et à tous,

Je vous fais suivre ce nouvel appel à articles de The Conversation.

N'hésitez pas à revenir vers nous si vous souhaitez vous positionner sur l'un de ces thèmes.

Vous en remerciant par avance.

Bien à vous,

Catherine.

Catherine JUNGMANN / Tél. : 03 54 50 26 31

Direction Marketing & Communication

21<sup>st</sup> January 2019

### ÉCONOMIE

- *Macroéconomie :*
  - Démographie et croissance
  - Economie de l'Inde
  - Rapport Oxfam sur les inégalités : comment aboutit-on à ces chiffres ?
  - 3% (pacte de stabilité), 90% (courbe de Laffer)...Les chiffres magiques de l'économie
  
- *Management :*
  - **Quel est le bon délai pour répondre à un email professionnel ?**

# Text content

## Demystifying The Conversation

Bonjour

Je pourrais être intéressé par me positionner sur le sujet : "Quel est le bon délai pour répondre à un email professionnel ?"

Mes travaux académiques portent sur le stress technologique, et le stress des emails notamment : <https://ifstach.com/publications>

Du fait de mon expertise, je préférerais traiter le sujet sous l'angle du stress, à la fois son propre stress et celui des destinataires.  
J'ai moins de matière à apporter sur l'angle politique (le bon délai pour se faire bien voir, netiquette, etc...).

Sous l'angle du stress, voici quelques éléments qui reviennent dans la littérature et dans mes propres travaux :

- Répondre instantanément ou pas ? En moyenne, un email est consulté moins de 2 minutes après sa réception (la majorité en 6 secondes). Source de perturbations et de stress pour certaines personnes. Si nous attendons une réponse instantanée, il faut peut-être aussi se poser la question de la pertinence du mail, qui a vocation à être asynchrone.
- Répondre en dehors des heures de travail ? Non. Surtout si le mail s'adresse à ses subordonnés.
- Répondre à ses emails en "batch" ou au compte-goutte ? Ca dépend, les deux peuvent être source de surcharge
- Répondre à l'email par un email, ou par un autre medium ? Ca dépend des préférences du destinataire ... (cf mes travaux). Si possible, une réponse en face-à-face peut réduire le stress.
- Répondre à l'email "à chaud" ou "à froid" ? A froid ! L'email se caractérise presque par la facilité d'escalade des conflits ...

Ou autre questionnement de votre choix ...

Pourriez-vous me préciser vos attentes (angles, caractères, images, intertitres, ...) svp ?

Je peux écrire en français, en anglais ou les deux.

En espérant avoir pu susciter votre intérêt.

Excellente journée à vous

Jean-François

21<sup>st</sup> January 2019

## Text content

### Demystifying The Conversation

Bonjour Jean-François,  
Merci beaucoup de votre réponse à l'appel à article, nous serions très heureux de vous publier sur le sujet du stress lié au emails.  
Comme il s'agit de votre première contribution, souhaitez-vous que nous faisions un bref point téléphonique pour que je vous précise nos critères ? Je suis pour ma part disponible cette après-midi ou demain matin.  
Bien cordialement,

22<sup>nd</sup> January 2019  
D+1

Bonsoir Thibault  
J'ai rédigé un premier brouillon d'article. Pourrais-je te demander ton avis s'il-te-plaît ? Je peux bien entendu ré-écrire autant de choses qu'il n'en faut.  
Quelques points d'interrogations :  
- Que penses-tu du style ? J'ai essayé d'écrire un article plutôt léger dans la forme, en mode "topito", facilement partageable entre cadres sups. Le contenu est bien entendu académique, comme demandé.  
- Toutes les "excuses" se valent-elles ? Faut-il en retirer certaines, ou en étoffer d'autres ?  
- La taille de l'article convient-elle ? Je peux le raccourcir ou le rallonger

Par rapport à mes articles habituels, je n'ai pas trouvé tellement de citations directes à inclure par contre. J'ai pu toutefois placer 2 articles The Conversation.

Merci et à bientôt

23<sup>rd</sup> January 2019  
D+2

# Text content

## Demystifying The Conversation

Note de la rédaction :

Bonjour Jean-François,

Merci beaucoup pour ces corrections et précisions que je viens d'intégrer. L'article se tient bien comme cela à mon sens. Si ça te va aussi, tu peux valider et on le publie dès lundi prochain (c'est un bon sujet de début de semaine).

Bonne journée,

Thibault

**Cliquez ici pour examiner et valider votre article**

25<sup>th</sup> January 2019

D+4

27<sup>th</sup> January 2019

D+6

Bonjour,

Votre article « Sept bonnes raisons de ne pas répondre (tout de suite) aux e-mails » a été publié sur The Conversation.

Ici le lien :

<http://theconversation.com/sept-bonnes-raisons-de-ne-pas-repondre-tout-de-suite-aux-e-mails-110322>

**Que faire maintenant ?**

### 1. Partagez votre article

S'il vous plaît, partagez votre article parmi vos réseaux. Et pour nous aider à atteindre l'audience la plus large possible pour vous et d'autres auteurs, encouragez vos amis à s'abonner à notre lettre électronique.

### 2. Suivez vos échanges

Accédez à votre tableau de bord auteur pour voir vos données métriques, y compris le lectorat, les commentaires, la portée des médias sociaux, et republications sous notre licence Creative Commons en accès libre.

### 3. Dialoguez avec vos lecteurs

Passez un peu de temps à répondre aux commentaires et aux questions de vos lecteurs à travers les commentaires en bas de votre article.

# Text content

## Demystifying The Conversation

Sept bonnes raisons de ne pas répondre (tout de suite) aux e-mails

Jean-François Stich, janvier 27, 2019

104 211 Vues

0 commentaires

13 publications

LECTEURS

échelle Linéaire ▾



# Text content

## Demystifying The Conversation

REPUBLICATIONS		vues
Ouest-France	<a href="#">Voir l'article sur le site republieur</a>	44 418
The Conversation	<a href="#">Voir l'article sur le site republieur</a>	25 023
Slate.fr	<a href="#">Voir l'article sur le site republieur</a>	11 563
SudOuest	<a href="#">Voir l'article sur le site republieur</a>	9 151
Les Echos	<a href="#">Voir l'article sur le site republieur</a>	2 204
Flipboard (Content from other publishers)	<a href="#">Voir l'article sur le site republieur</a>	2 147
Slate	<a href="#">Voir l'article sur le site republieur</a>	555
News Republic (App)	<a href="#">Voir l'article sur le site republieur</a>	139
Courrier de l'Ouest	<a href="#">Voir l'article sur le site republieur</a>	134
MMMieux	<a href="#">Voir l'article sur le site republieur</a>	24

**Slate FR**

Magazine Podcasts Grands Formats Newsletters  



**La vie professionnelle n'est pas un concours de qui répondra le plus vite à ses e-mails**

Vos contacts pros vous reprochent de ne pas répondre rapidement à leurs derniers messages? Voici quelques arguments précieux pour votre défense...  
Société — Jean-François Stich — 28 Janvier 2019 —

Rubriques Rechercher  PREMIUM COMMUNES FAITS DIVERS FRANCE SP BORDEAUX ARCACHON LIBOURNE LA ROCHELLE SAINTES ROYAN COGNAC ANGOULÈME PÉRIGUEUX AGE SCIENCES ET TECHNOLOGIE SUD OUEST ÉCO FRENCH TECH AÉRO BTP AGRICULTURE TOURISME FINANCES Sept bonnes raisons de ne pas répondre (tout de suite) aux e-mails Un interlocuteur vous reproche de ne pas avoir répondu assez rapidement à son dernier message ? Voici quelques arguments précieux pour votre défense... 

**l'éditiondusoir**

Harriet Tubman, une icône américaine sortie de l'oubli

Travail

Sept bonnes raisons de ne pas répondre trop vite aux e-mails

Insolite

Une ex-hôtesse de l'air dénonce les pires incivilités des passagers

1/31  

# Social media

## LinkedIn, Twitter, Facebook, Blogs, ICN Alumni



## Discussion

**Do you have examples of successful impact?**

**What media do you use to reach practitioners?**

- I. Claim one's identity
- II. Promote one's publications to fellow researchers
- III. Measure and monitor one's research impact
- IV. Communicate and share widely

## Four steps to increase the visibility of your research among academics and practitioners

**Posters displayed in the room on Open Access**

**Workshops available during lunch**

Create and/or develop your ResearchGate profile

Create your Google Scholar profile



Thank you  
Merci

[icn-artem.com](http://icn-artem.com)